

FOR IMMEDIATE RELEASE

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CallScripter Hosted goes Global

CallScripter are delighted to announce that their innovative Hosted solution has now been rolled out to include Europe and Australia.

CallScripter have firmly established themselves as the expert in providing simple, yet effective solutions to the contact centre industry. With CallScripter's Hosted solution, today's modern Contact Centres can benefit from substantial cost savings due to reduced set-up, hardware and maintenance costs, as well as Pay-as-you-Go Licensing.

CallScripter Hosted has been well received within the UK industry and demand has been increasing in markets further afield. Commenting on the new developments Kevin Ellis, Sales Director of CallScripter, says "We are thrilled that our Hosted solution has been such a success and with a rise in demand from some of our International clients, we are delighted to be able to extend our support to our global partners in Europe and Australia."

The CallScripter Hosted solution runs on dedicated servers, ensuring data integrity and security at all times. If, however, customers choose to migrate back to a premise-based platform, all historical data can seamlessly be transferred. CallScripter Hosted allows agents to be set up simply and quickly, with minimum requirements of a PC, Internet Explorer, a Broadband connection and phone. This simple format opens up a wealth of opportunities for businesses of all sizes, particularly those looking to implement a homeworking strategy.

CallScripter has selectively chosen hosting partners in each geographical area, to ensure outstanding performance and security at all times.

CallScripter will be exhibiting at Call Centre Expo on Stand G1 on Tuesday 16th and Wednesday 17th September 2008.

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Notes to Editors:

CallScripter is part of County Contact Centres PLC, the AIM listed business services group, whose interests include software and outsourced contact centres. Headquarters are in Ipswich, Suffolk with global partners in the USA, Australia, France, Germany and the Netherlands.

With an existing client base from a wide range of industries including Outsourcers, Financial Services, Helpdesk, Telemarketing, Internet Providers, Accident Management and Charities, CallScripter is the perfect application for any customer-facing environment.

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